Frequently Asked Questions (FAQs)

Who can register on E1E1 ?

Individuals, Companies, Not for Profit Institutes serving social cause, may register on E1E1 by going to " Take Action" Page. You are not allowed to register more than once, however, you may register as an Ambassador in individual capacity and also as a Corporate or Institute, if you are the authorized representative.

What is the registration Process ?

When action is taken to the enrol on E1E1 platform, a pop-up appears to apply for registration. Fill up the required information.Individuals, companies,institutes use their authentic identities and valid e-mail id. The first name will be displayed on your Profile Address. Please don't add any of these to your name:

- Symbols, numbers, punctuation
- Characters from multiple languages
- Titles of any kind (ex: professional, religious)

Then E1E1 sends e-mail to the e-mail id mentioned on the pop-up to verify the e-mail id. Go to the mail-box, open the e-mail sent by E1E1 and click on the link once given in the e-mail to complete the e-mail verification process.

After verification, second e-mail from E1E1 will be sent to your e-mail id. Go to the mail box, open the e-mail. You will find instructions and User-name and Password. Use this to sign in on the E1E1 website

If you have clicked more once, you will get multiple e-mails, click on the last e-mail and use Password from that e-mail.

What is the Login Process ?

Use User-name and Password from E1E1 email to sign in on the E1E1 website for the first time. Later, if you have changed the password, use new password. User Name cannot be changed.

What if I get error during login ?

Click on 'Sign In" again. Carefully enter the Username and password again, you may have made a spelling mistake. If it is first login, and if you have clicked more once, you will get multiple e-mails, click on the last e-mail and use Password from that e-mail. If the error persists, write to team@eachoneenrichone.com, and ask for tech support.

How do I log out of E1E1?

To log out of E1E1:

1. Click your name ▼ at the top right of menu bar to get a drop-down menu.
2. Select **Log Out**

How do I reset or change my password?

If you're logged into your E1E1 account, you can change your password from Edit Profile Page.

1. Click **Change Password,** a new page will be loaded for Changing Password
2. Type your current and new password
3. Click **Submit**

Does it cost money to use E1E1 ?

E1E1 is a free site.

How old do you have to be to sign up for E1E1?

To be eligible to sign up for E1E1, you must be at least 18 years old.

How can I manage or delete information about me?

If you're logged into your E1E1 account, you can change the information from Edit Profile Page.

1. Click your name ▼ at the top right of menu bar to get a drop-down menu.
2. Click Edit Profile
3. Make the changes
4. Click **on Save**

How can I delete my account?

You can delete your account any time by writing to team@eachoneenrichone.com. When you delete your account, we delete things you have posted, such as your photos and status updates.. Keep in mind that information that is stored on any other pages like Stories, Events etc. will not be deleted when you delete your account.

I want to post something on E1E1, but I'm not sure if it would infringe someone's copyright. What should I do?

We can't provide you with any legal advice. If you're not sure, don't post it on E1E1. Posting copyrighted content without permission might be a violation of the law. If you've already posted it, you should remove it from E1E1.

Do I own the copyright to something that I filmed from television or a live concert or sporting event on my own camcorder or phone?

No. Also,disclaiming ownership of the original material, or giving credit to the copyright owners, also doesn't necessarily mean you're authorized to use it. If you're not sure if you own the right to the content you want to post, or whether the content might infringe someone else's copyright, please seek legal guidance before posting it on E1E1.